Privacy Policy

Website	https://hartland-group.com
Updated	March 2025
Jurisdiction	United Kingdom — UK GDPR & Data Protection Act 2018

Who We Are

At Hartland Group Facilities Management we are very conscious of the need to protect your privacy. Our website address is: https://hartland-group.com

Only basic information will be requested. We do not collect sensitive personal information about you. The details we hold are for our own purposes only — we do not share them with any other companies.

Comments

When visitors leave comments on the site we collect the data shown in the comments form, and also the visitor's IP address and browser user agent string to help spam detection.

An anonymised string created from your email address (also called a hash) may be provided to the Gravatar service to see if you are using it. The Gravatar service privacy policy is available here: https://automattic.com/privacy/. After approval of your comment, your profile picture is visible to the public in the context of your comment.

Media

If you upload images to the website, you should avoid uploading images with embedded location data (EXIF GPS) included. Visitors to the website can download and extract any location data from images on the website.

Cookies

If you leave a comment on our site you may opt in to saving your name, email address and website in cookies. These are for your convenience so that you do not have to fill in your details again when you leave another comment. These cookies will last for one year.

If you visit our login page, we will set a temporary cookie to determine if your browser accepts cookies. This cookie contains no personal data and is discarded when you close your browser.

When you log in, we will also set up several cookies to save your login information and your screen display choices. Login cookies last for two days, and screen options cookies last for a year. If you select "Remember Me", your login will persist for two weeks. If you log out of your account, the login cookies will be removed.

If you edit or publish an article, an additional cookie will be saved in your browser. This cookie includes no personal data and simply indicates the post ID of the article you just edited. It expires after 1 day.

For full details on the cookies we use, please refer to our Cookie Policy at https://hartland-group.com/cookie-policy

Embedded Content From Other Websites

Articles on this site may include embedded content (e.g. videos, images, articles, etc.). Embedded content from other websites behaves in the exact same way as if the visitor has visited the other website.

These websites may collect data about you, use cookies, embed additional third-party tracking, and monitor your interaction with that embedded content, including tracking your interaction with the embedded content if you have an account and are logged in to that website.

How We Use Your Data

We may use technology to track the patterns of behaviour of visitors to our site. This can include using a cookie which would be stored in your browser. The information collected in this way can be used to identify you unless you modify your browser settings.

From time to time, we may email you with details of featured services and offers. The emails will only relate to services we provide and in which, by virtue of having placed an order or registered with us, you have shown an interest. You will always

be given the opportunity to refuse these emails in the future and be removed from our mailing list.

Who We Share Your Data With

If you request a password reset, your IP address will be included in the reset email. Visitor comments may be checked through an automated spam detection service. We do not share your personal data with third parties except where required by law.

How Long We Retain Your Data

If you leave a comment, the comment and its metadata are retained indefinitely. This is so we can recognise and approve any follow-up comments automatically instead of holding them in a moderation queue.

For users that register on our website (if any), we also store the personal information they provide in their user profile. All users can see, edit, or delete their personal information at any time (except they cannot change their username). Website administrators can also see and edit that information.

What Rights You Have Over Your Data

If you have an account on this site, or have left comments, you can request to receive an exported file of the personal data we hold about you, including any data you have provided to us. You can also request that we erase any personal data we hold about you. This does not include any data we are obliged to keep for administrative, legal, or security purposes.

Where Your Data Is Sent

Visitor comments may be checked through an automated spam detection service.

Contact Details

Company: Hartland Group Facilities Management

Website: https://hartland-group.com

Email: info@hartland-group.com

Address: Office 1, Izabella House, Regent Place, Birmingham, UK

Phone: 01216610553

If you are not satisfied with how we handle your data, you have the right to lodge a complaint with the Information Commissioner's Office (ICO): https://ico.org.uk · 0303 123 1113