Cookie Policy

Website	https://hartland-group.com
Updated	March 2025
Applies to	United Kingdom citizens and legal permanent residents

1. Introduction

Our website, https://hartland-group.com (hereinafter: "the website"), uses cookies and other related technologies (for convenience all technologies are referred to as "cookies"). Cookies are also placed by third parties we have engaged. In this document we inform you about the use of cookies on our website.

2. What Are Cookies?

A cookie is a small simple file that is sent along with pages of this website and stored by your browser on the hard drive of your computer or another device. The information stored therein may be returned to our servers or to the servers of the relevant third parties during a subsequent visit.

3. What Are Scripts?

A script is a piece of program code that is used to make our website function properly and interactively. This code is executed on our server or on your device.

4. What Is a Web Beacon?

A web beacon (or a pixel tag) is a small, invisible piece of text or image on a website that is used to monitor traffic on a website. In order to do this, various data about you is stored using web beacons.

5. Cookies We Use

5.1 Technical or Functional Cookies

Some cookies ensure that certain parts of the website work properly and that your user preferences remain known. By placing functional cookies, we make it easier for you to visit our website. This way, you do not need to repeatedly enter the same information when visiting our website. We may place these cookies without your consent.

5.2 Marketing / Tracking Cookies

Marketing and tracking cookies are used to create user profiles to display advertising or to track the user on this website or across several websites for similar marketing purposes.

6. Cookies Placed

WordPress: Functional — core website operation

Google Analytics: Statistics — anonymised usage data

Wordfence: Functional — security and spam prevention

Google Maps: Marketing — location-based content

Vimeo: Statistics — video performance data

YouTube: Marketing — embedded video content

VideoPress: Statistics — video performance data

7. Consent

When you visit our website for the first time, we will show you a pop-up with an explanation about cookies. As soon as you click "Save preferences", you consent to us using the categories of cookies and plug-ins you selected in the pop-up, as described in this Cookie Policy. You can disable the use of cookies via your browser, but please note that our website may no longer work properly.

Functional cookies are always active. Statistics and marketing cookies require your explicit consent.

8. Enabling, Disabling and Deleting Cookies

You can use your internet browser to automatically or manually delete cookies. You can also specify that certain cookies may not be placed. Another option is to change the settings of your internet browser so that you receive a message each time a cookie is placed. For more information about these options, please refer to the instructions in the Help section of your browser.

Please note that our website may not work properly if all cookies are disabled. If you do delete the cookies in your browser, they will be placed again after your consent when you visit our website again.

9. Your Rights With Respect to Personal Data

You have the following rights with respect to your personal data:

- The right to know why your personal data is needed, what will happen to it, and how long it will be retained for.
- Right of access: you have the right to access your personal data that is known to us.
- Right to rectification: you have the right to supplement, correct, have deleted or blocked your personal data whenever you wish.
- Right to revoke consent and to have your personal data deleted.
- Right to transfer your data: you have the right to request all your personal data and transfer it in its entirety to another controller.
- Right to object: you may object to the processing of your data, unless there are justified grounds for processing.

To exercise these rights, please contact us using the details below. You also have the right to submit a complaint to the Information Commissioner's Office (ICO).

10. Contact Details

Company: Hartland Group Facilities Management

Website: https://hartland-group.com

Email: info@hartland-group.com

Address: Office 1, Izabella House, Regent Place, Birmingham, UK

Phone: 01216610553